

Care Navigation and Advocacy

Navigating the health care system can be challenging, we are here to make it easy!

Your health advocate is a trained medical professional and vital part of your health care team. We are here to help you and your family at all stages of life whether you have a chronic illness requiring extensive treatment, need surgical intervention, or having a baby - we are here to help you navigate through your healthcare journey making sure all your healthcare needs are being met while providing the very best healthcare possible.

For Care Advocacy services, call 800-668-3893 or email advocacy@healthez.com.

<p>Benefits</p>	<ul style="list-style-type: none"> • Doctor appointments • Prior Authorization • One point of contact • Assistance locating an in network provider • 24 Hour Helpline • ER, Urgent care, Telehealth guidance
<p>Continuing Care</p>	<ul style="list-style-type: none"> • Referrals to HealthEZ programs, ex: BYB, Livongo, Case Management • Discharge planning • Preventative care accountability • Durable medical equipment • Assistance with home-based care • Follow up care assistance
<p>Understanding your Health</p>	<ul style="list-style-type: none"> • Education and resources • Understanding your diagnosis • Top Doctor referrals • Second opinion assistance

“You have been a true blessing to us! Thank you again!”

– Advocacy Program Participant